



Trainer-Consultants Evaluations Year x	1. Thorough knowledge?	2. Comfortable learning environment?	3. Genuinely interested in participants learning?	4. Clear instructions?	5. Provided & Asked useful answers?	6. Meaningful discussions?	7. Connections to job situations?	8. Tied segments together?	Facilitation skills overall	Professionalism	Overall instructor's evaluation	Contribution personal experiences	Students involvement	
<u>Sales skills trainings</u>	97%	98%	98%	97%	98%	95%	93%	96%	n.a.	n.a.	n.a.	n.a.	n.a.	96%
<u>PSS Special Applications</u>	99%	99%	99%	99%	99%	99%	97%	97%	n.a.	n.a.	n.a.	n.a.	n.a.	99%
<u>Presentation skills trainings</u>	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	
<u>Training skills trainings</u>	96%	n.a.	n.a.	80%	88%	n.a.	n.a.	80%	92%	97%	91%	78%	88%	88%
<u>Leadership skills trainings</u>														
Management programmes	86%	n.a.	n.a.	86%	n.a.	n.a.	83%	n.a.	n.a.	n.a.	n.a.	n.a.	91%	86%
Management modules														
Service modules														
Selfmanagement programmes														
Selfmanagement modules														
<u>Workshops</u>	90%	91%	87%	86%	87%	87%	81%	89%	n.a.	n.a.	n.a.	n.a.	n.a.	87%
CRM trainings														
Technical and sales trainings														
Grand total	89%	94%	92%	88%	91%	91%	84%	91%	92%	97%	91%	78%	90%	90%

